

# ITAnywhere

Your IT: anytime, anywhere. Fast and secure

Our ITAnywhere solution has been utilised by many of our customers for several years. This platform is about to get a major make over in the form of IT Anywhere v3.

## ITAnywhere has a simplified approach

"Your IT: anytime, anywhere. Fast and secure"

#### But what does this really mean?

This is a platform where all your key IT systems sit, fully managed in our secure cloud, encompassing your application and desktop requirements, with security technology and patching built in. Your IT becomes less complex and at the same time, our compute scale makes things more efficient and more elastic to changing requirements. Our platform also transforms your costs. They move to a subscription model on a cost per user, per month.



With ITAnywhere all your key IT systems are migrated across to and run inside a hosted Remote Desktop Server (RDS) environment, which is essentially a remote desktop you connect to and run all the client applications your business uses, in one secure place. Behind this RDS server are the other hosted servers needed to accompany your application needs such as Active Directory for user authentication, File Servers for data, App Servers for other applications you may use such as SQL, Sage, IRIS and Inview. All this infrastructure is supported, patched and managed by us according to agreed service levels giving you peace of mind that your data is secure, robustly backed up, and hosted from fast secure datacentres for your users to use from anywhere that has an internet connection!



In addition, ITAnywhere can be easily linked in with external cloud-based solutions like Microsoft 365 via our Microsoft QMTH accreditation for great services like Exchange for Email, SharePoint and OneDrive for file data, and Teams for collaboration; and so, it really is a versatile modern workplace solution.

#### What's the deal for your users?

Well, their local laptops or PC's will no longer need to have all these applications manually installed, managed, and patched, as everything is done within the Remote Desktop Server session. Users can also use a plethora of devices to connect from such as corporate Laptops, Desktops, Thin Client devices, as well as personal devices safely knowing that your data is secure at all times.

The solution can easily grow with your business needs. Should you need to flex your user count and increase your capacity, then this can be quickly and easily be done.

### How do we build our platform?

The ITAnywhere service is built with resiliency and security in mind from the bottom up, starting with the Datacentre:

**Datacentre** - ITAnywhere is hosted from UK Tier 3+ datacentres boasting ISO27001, ITIL, PCI DSS accreditations, along with continually improving on their commitment to their ISO-14001 for Environmental Management Systems (EMS) for all things Green.

**Secure Server platform** - The underlying server platform is a scaled out resilient platform that has no single point of failure, all the way from the physical servers through to the datacentres highly available internet connection where you as the user connect in. Each customer is segregated and created on dedicated virtual servers for your exclusive use. And the server environment is designed and built for the professional sector practice.

**Security** – This is the good bit! As the solution is hosted and managed by us, we wrap around many layers of security. This security comes in many forms being ISO27001 accredited processes for your server and user management, managed security solutions such as anti-virus protection, email filtering and security, managed Next-Gen firewall with multi-factor authentication built in for good measure that go towards your own Cyber Essentials Plus accreditation.

To learn more about how Pavilion can help support your organisation, please contact <u>info@pav.co.uk</u>



Contact us to find out more T: 01484 779 020 | F: 01484 302 151 | E: info@pav.co.uk Pavilion, The Old Corn Mill, Bullhouse Mill, Lee Lane, Millhouse Green, Sheffield, S36 9NN

