



# Auvik Features Overview

## NETWORK MANAGEMENT FOR MSPs

### Network topology

#### **AUTOMATED NETWORK MAPPING**

In minutes, see a complete map of physical and logical topologies.

#### **AUTOMATED INVENTORY**

Have a profile for every device on a network at your fingertips. Export the data to a spreadsheet or sync it to ConnectWise Manage or Autotask.

#### **NETWORK DOCUMENTATION**

Instantly know how everything on a network is connected and configured.

#### **IP ADDRESS MANAGEMENT**

Get an automatic list of all the IP addresses you're currently using and which devices are using them.

#### **MAP SEARCH & FILTER**

Quickly find and visually isolate any part of a managed network.

#### **MAP EXPORT**

Print any map view to PDF or SVG for easy sharing or storage.

### Proactive network monitoring

#### **ALERTS & NOTIFICATIONS**

Stay on top of important events on your client networks with preconfigured alerting that works out of the box. Customizable if desired.

#### **SERVICE MONITORING**

Inventory and monitor the services running on nearly any device.

#### **CONTEXT-AWARE DATA**

Get relevant and actionable information tailored to each device type.

#### **RICH STATISTICS**

Understand and improve the stability of your client networks with usage and health stats.

#### **LIVE & HISTORIC DATA**

View network performance as it happens with 60-second polling, or dive into detailed logs.

### Remote management

#### **IN-APP TERMINAL**

Securely access any Telnet or SSH-enabled device on a network—from anywhere.

#### **REMOTE BROWSER**

Log into any device's web interface directly from your Auvik dashboard.

### User & credential management

#### **PASSWORD MANAGEMENT**

Never again forget device credentials or leave them vulnerable.

#### **TWO-FACTOR AUTHENTICATION**

Add an extra layer of security to your Auvik account.

#### **ROLE-BASED USER ACCESS**

Set granular permission levels for each of your MSP and client dashboards.

### Troubleshooting

#### **NETWORK EVIDENCE**

Instantly know where a device has been seen across a network.

#### **DEBUG DATA**

All the technical debugging data you need, pooled in one easy-to-access location.

#### **CONFIGURATION MANAGEMENT**

Know exactly how devices are configured and when they change. Never miss a backup.

#### **CONFIGURATION RESTORE**

Instantly bring back any configuration from your version history.

#### **CONFIGURATION ANALYSIS**

Get suggestions for improving the performance and stability of your client networks.